



Fulfillment Services

Direct**Connect**Group

Ensure your branded materials fall directly into your customers' hands with efficiency and accuracy.

DirectConnectGroup (DCG) is a full-service, fulfillment house capable of executing programs from start to finish. We can warehouse and manage your firm's entire inventory of branded literature brochures, product sheets, direct mail, stationery, premium items, everything. Then, as quickly as your customers request these items, we'll begin processing, filling, checking, packaging, and shipping them to their destinations, anywhere in the world. Requests can arrive at our offices via phone, email, fax, the Web, regular mail, almost any touch point. And every request is fulfilled with speed and accuracy. DCG offers a turnkey fulfillment solution including printing, inventory, sales lead distribution and tracking, plus comprehensive real-time reporting.



Hand it over to people you know.

DCG's technology solutions enable your sales and marketing teams to create direct, one-to-one, personalized messages, while maintaining your corporate brand identity. Or, they can simply order a branded literature piece or premium item directly from your online fulfillment site – making your inventory management efforts run smoothly.

Anything and everything

- From bulk distributions to individual literature inquiry fulfillment
- Kitting and assembly services
- Web-based inventory management
- Comprehensive tracking and reporting
- 650,000 square feet of safe, clean and dry storage
- Coast to coast coverage with facilities in Seattle, Cleveland and West Caldwell, NJ
- Temperature-controlled and high-security storage available for sensitive materials
- Orders filled and sent via UPS®, FedEx®, USPS® or carrier of your choice
- FDA- and DEA-registered to handle food, drugs, cosmetics, and other controlled substances
- Credit card authorization and check processing

DCG is ready to assist with list processing, database management, personalization, printing, assembly, literature/product fulfillment, customer service, data processing and more. With DCG, you'll only need to work with one supplier – us. Everything under one roof means more efficient execution, plus the time and money savings realized by avoiding extra overhead and multiple markups.

More than you expect.

Today, DCG stands ready to handle your needs with state-of-the-art assembly and fulfillment services. Whether it's an individual request or a mass distribution, DCG can do it all.

DirectConnectGroup : Producing, Protecting, and Delivering Your Brand
Visit Us Today At www.directconnectgroup.com

Seattle, WA • Cleveland, OH • West Caldwell, NJ